

Public Services Department

Rates and Fees Schedule

Rates and Fees Effective as of 03/21/2019

Residential Usage Rates

Sewer

Base Fee: \$15.00 per month per connection

Usage:

0-3,000	\$3.35 per 1,000 gallons
3,001-6,000	\$3.61 per 1,000 gallons
6,001-10,000	\$4.64 per 1,000 gallons
Over 10,000	\$4.79 per 1,000 gallons

Flat Rate Sewer (Non-Metered): \$35.00 per Resident

Water

Base Fee:

¾" Meter	\$15.00 per Month
1" Meter	\$24.00 per Month
2" Meter	\$37.50 per Month

Multiple Connections: \$15.00 per Month per Connection, in addition to the base fee.

Usage:

1-3,000	\$3.49 per 1,000 gallons
3,001-6,000	\$3.74 per 1,000 gallons
6,001-10,000	\$4.10 per 1,000 gallons
Over 10,000	\$4.25 per 1,000 gallons

Irrigation

Base Fee:

¾" Meter	\$0.00 per Month
1" Meter	\$0.00 per Month
2" Meter	\$33.75 per Month

Usage:

1-1,000 (¾" Meter)	\$19.76 Flat Rate
1-1,000 (1" Meter)	\$27.26 Flat Rate
1-1,000 (2" Meter)	\$4.76 per 1,000 gallons
1,001-3,000	\$4.76 per 1,000 gallons
3,001-6,000	\$5.02 per 1,000 gallons
6,001-10,000	\$5.27 per 1,000 gallons
Over 10,000	\$5.53 per 1,000 gallons

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Commercial Usage Rates

Sewer

<u>Base Fee:</u>	¾" Meter	\$30.00 per Month
	1" Meter	\$52.50 per Month
	2" Meter	\$75.00 per Month
	Over 2" Meter	\$112.50 per Month

<u>Usage:</u>	0-6,000	\$4.12 per 1,000 gallons
	Over 6,000	\$5.67 per 1,000 gallons

Water – ¾" Meter

Base Fee: \$24.00 per Month

<u>Usage:</u>	0-6,000	\$4.00 per 1,000 gallons
	Over 6,000	\$5.27 per 1,000 gallons

Water – 1" Meter

Base Fee: \$30.00 per Month

<u>Usage:</u>	0-6,000	\$4.51 per 1,000 gallons
	Over 6,000	\$5.78 per 1,000 gallons

Water – 2" Meter

Base Fee: \$36.00 per Month

<u>Usage:</u>	0-6,000	\$5.27 per 1,000 gallons
	Over 6,000	\$6.55 per 1,000 gallons

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Water – 3” Meter

Base Fee: \$42.00 per Month

Usage: 0-6,000 \$6.04 per 1,000 gallons
Over 6,000 \$7.06 per 1,000 gallons

Water – 4” Meter

Base Fee: \$48.00 per Month

Usage: 0-6,000 \$6.04 per 1,000 gallons
Over 6,000 \$7.06 per 1,000 gallons

Irrigation

Base Fee: ¾” Meter \$18.00 per Month
1” Meter \$27.00 per Month
2” Meter \$40.50 per Month

Usage: 0-3,000 \$4.76 per 1,000 gallons
3,001-6,000 \$5.02 per 1,000 gallons
6,001-10,000 \$5.27 per 1,000 gallons
Over 10,000 \$5.53 per 1,000 gallons

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System Development Fees (SDF)

Sewer System Development Fees: \$16.56 per gallon

Water System Development Fees: \$2.87 per gallon

The fees are calculated by the Cost per Gallon per Day Calculation table with sewer and water demands as defined by the most current revision of the NC Administrative Code 15A NCAC 18C .0409 and 15A NCAC 02T .0114 (See Attachments A & B, or the most current version available through the NC Administrative Code).

Residential

Sewer Per Bedroom: \$1,987.20, with a minimum fee of \$3,974.40

Water/Irrigation Per Bedroom: \$344.40, with a minimum fee of \$1,148.00

Irrigation: Please inquire with the Public Services Department for fee determination.

Multi-Family*

Sewer Per Bedroom: \$1,987.20, with a minimum fee of \$3,974.40

Water/Irrigation Per Bedroom: \$344.40, with a minimum fee of \$1,148.00

Irrigation: 1 Acre or Less \$861.00

More than 1 Acre \$1,722.00

*Multi-Family units are charged based on the total number of bedrooms.

Commercial

Sewer/Water: Fee is based upon the flow attributed to the business type and the number of occupants per the NC Administrative Code. Please inquire with the Public Services Department for assistance.

Irrigation: 1 Acre or Less \$861.00

More than 1 Acre \$1,722.00

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Security Deposits

Residential Applicant: \$200.00

Residential Applicant (If No Social Security Number Provided): \$300.00

Commercial Applicant: \$300.00

Meter and Meter Installation Fees

Residential Water: 3/4" Meter \$300.00 per Service

Residential Irrigation: 3/4" Meter \$300.00 per Service

Commercial Water: 3/4" Meter \$300.00 per Service

1" Meter \$390.00 per Service

2" Meter \$950.00 per Service

3" Meter \$2,000.00 per Service

4" Meter \$2,350.00 per Service

Commercial Irrigation: 3/4" Meter \$300.00 per Service

1" Meter \$390.00 per Service

2" Meter \$950.00 per Service

3" Meter \$2,000.00 per Service

4" Meter \$2,350.00 per Service

Other Fees/Fines

Tap Fees

Residential and Commercial Sewer: 4" Connection \$50.00 Deposit
Cost of material and labor
6" Connection \$150.00 Deposit
Cost of material and labor

Residential and Commercial Water: Cost of material and labor

Residential and Commercial Irrigation: Cost of material and labor

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Temporary Hydrant Meter Fees

<u>3/4" Meter:</u>	Deposit	\$200.00
	Hookup Fee	\$50.00
	Base Fee	\$5.00 per Day
	Usage	0-6,000 \$4.00 per 1,000 Gallons Over 6,000 \$5.27 per 1,000 Gallons
<u>3" Meter:</u>	Deposit	\$1,000.00
	Hookup Fee	\$50.00
	Base Fee	\$15.00 per Day
	Usage	0-6,000 \$6.04 per 1,000 Gallons Over 6,000 \$7.06 per 1,000 Gallons

Hydrant Flow Testing Fee

All Testing \$200.00

Meter Tampering Fee

First Offense: \$100.00

Second Offense: \$500.00

Third Offense: \$1,000.00

Water Meter Testing Fee

3/4" and 1" Meters: \$50.00

2" and Larger Meters: \$100.00

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Reconnection Fee

Water: \$35.00

Sewer: \$100.00

Return Check Fee

\$25.00

Not Ready Fee

\$50.00

Service Call Fee

During Business Hours: \$50.00 per Hour

After Business Hours: \$100.00 per Hour

Irrigation Ban Fine

First Offense: Warning

Second Offense: \$50.00

Third Offense: \$100.00

Fourth Offense: \$250.00

Fifth Offense: \$1,000.00

Grease Trap Fine

\$500.00 plus disposal cost if not regularly maintained

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Backflow Testing Fine

\$100.00 plus service call, if not tested

*If irrigation service is disconnected due to the lack of a backflow test, there will be a \$35.00 reconnect fee in addition to a \$50.00 service call to reconnect.

Illegal or Unapproved Connection

First Offense: \$1,000.00 plus any state imposed fines

Second Offense: \$1,000.00 plus any state imposed fines

Third Offense: \$1,000.00 plus any state imposed fines

*Offenses will double after the third offense, and continue to double as offenses occur, plus any state imposed fines will be charged.

Sewer Disruption Charge

When a force main gravity line or sewer service is cut or does not allow flow, or is otherwise damaged, and infiltration of water, sand, or other debris occurs without having been located, or the located line has been hit within three feet of marking, a minimum charge of \$1,000.00 plus clean up, repair costs, and any imposed fines by NCDWQ will be charged to the responsible party or parties.

Water Disruption Charge

When a water main is cut, or otherwise damaged, without having been located, or the located line has been hit within three feet of marking, causing a major loss of potable water and/or interruption to residents, a minimum charge of \$1,000.00 plus clean up and repair costs will be charged to the responsible party or parties.

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Adjustments

Adjustments in Sewer Bill for Water Leak

The customer must provide proof of repair in order to receive a leak adjustment. Once the leak has been determined to have occurred and the repairs have been verified, a twelve (12) month usage average will be used to determine the adjustment amount. Once the amount is determined, it will be deducted from the amount of the sewer bill, up to a maximum of two consecutive months. **Limit of two adjustments per calendar year.**

Pool Adjustment

There will be a minimum amount of 6,000 gallons deducted only from the sewer bill. **Limit of one adjustment per calendar year.**

Past Due Accounts and Late Penalties

If payment is not received by the close of business on the due date, a late penalty of 10% of the account balance will be applied to the account, up to a maximum of \$100.00, per month. The maximum amount of \$100.00 will be effective as of February 1, 2017.

Accounts that are 25 days past due will have service disconnected until the account is paid in full.

Definitions

Base Fee: This is the monthly charge for each connection to the Town's sewer and water lines, regardless of whether or not it is being used. Base fees are calculated by meter size. This does not include costs associated with the usage or consumption at the property for the period covered, but rather for the cost of the system which provides service to the property.

Tap Fee: This fee is used to recover the Town's cost of providing a hookup to new construction.

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System Development Fee: A charge or assessment for service imposed with respect to new development to fund costs of capital improvements necessitated by and attributable to such new development, to recoup costs of existing facilities which serve new development, or a combination of those costs as per North Carolina General Statute 162A, Article 8.

User Fee: Fees that fund necessary services.

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ATTACHMENT A: 15A NCAC 18C .0409 SERVICE CONNECTIONS

(a) Local Water Supply Plan. Units of local government which are operating under a local water supply plan in accordance with G.S. 143-355(l) shall not be limited in the number of service connections.

(b) No local water supply plan. A public water system which does not have a local water supply plan as stated in Paragraph (a) shall limit its number of service connections as follows:

(1) A public water system shall meet the daily flow requirements specified in Table 1:

Table 1: Daily Flow Requirements

Type of Service Connection	Daily Flow for Design
Residential	400 gallon/connection
Mobile Home Parks	250 gallon/connection
Campgrounds and Travel Trailer Parks	100 gallon/space
Marina	10 gallon/boat slip
Marina with bathhouse	30 gallon/boat slip
Rest Homes and Nursing Homes	
with laundry	120 gallon/bed
without laundry	60 gallon/bed
Schools	15 gallon/student
Day Care Facilities	15 gallon/student
Construction, work, or summer camps	60 gallon/person
Business, office, factory (exclusive of industrial use)	
without showers	25 gallon/person/shift
with showers	35 gallon/person/shift
Hospitals	300 gallon/bed

or;

(2) A public water system serving different types of service connections shall meet the maximum daily demand calculated as follows:

(A) Where records of the previous year are available that reflect daily usage, the average of the two highest consecutive days of record of the water treated shall be the value used to determine if there is capacity to serve additional service connections (unusual events such as massive line breaks or line flushings shall not be considered).

(B) Where complete daily records of water treated are not available, the public water system shall multiply the daily average use based on the amount of water treated during the previous year of record by the appropriate factor to determine maximum daily demand, as follows:

(i) A system serving a population of 10,000 or less shall multiply the daily average use by 2.5; or

(ii) A system serving a population greater than 10,000 shall multiply the daily average use by 2.0.

History Note: Authority G.S. 130A-315; 103A-317; P.L. 93-523; Eff. July 1, 1994.

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ATTACHMENT B: 15A NCAC 02T .0114 WASTEWATER DESIGN FLOW RATES

(a) This Rule shall be used to determine wastewater flow rates for all systems covered by this Subchapter unless alternate criteria are provided by a program specific rule and for flow used for the purposes of 15A NCAC 02H .0105. These are minimum design daily flow rates for normal use and occupancy situations. Higher flow rates may be required where usage and occupancy are atypical, including, those in Paragraph (e) of this Rule. Wastewater flow calculations must take hours of operation and anticipated maximum occupancies/usage into account when calculating peak flows for design.

(b) In determining the volume of sewage from dwelling units, the flow rate shall be 120 gallons per day per bedroom. The minimum volume of sewage from each dwelling unit shall be 240 gallons per day and each additional bedroom above two bedrooms shall increase the volume by 120 gallons per day. Each bedroom or any other room or addition that can reasonably be expected to function as a bedroom shall be considered a bedroom for design purposes. When the occupancy of a dwelling unit exceeds two persons per bedroom, the volume of sewage shall be determined by the maximum occupancy at a rate of 60 gallons per person per day.

(c) The following table shall be used to determine the minimum allowable design daily flow of wastewater facilities. Design flow rates for establishments not identified below shall be determined using available flow data, water-using fixtures, occupancy or operation patterns, and other measured data.

Type of Establishments	Daily Flow For Design
Barber and beauty shops	
Barber Shops	50 gal/chair
Beauty Shops	125 gal/booth or bowl
Businesses, offices and factories	
General business and office facilities	25 gal/employee/shift
Factories, excluding industrial waste	25 gal/employee/shift
Factories or businesses with showers or food prep	35 gal/employee/shift
Warehouse	100 gal/loading bay
Warehouse – self storage (not including caretaker residence)	1 gal/unit
Churches	
Churches without kitchens, day care or camps	3 gal/seat
Churches with kitchen	5 gal/seat
Churches providing day care or camps	25 gal/person (child & employee)
Fire, rescue and emergency response facilities	
Fire or rescue stations without on site staff	25 gal/person
Fire or rescue stations with on-site staff	50 gal/person/shift
Food and drink facilities	
Banquet, dining hall	30 gal/seat
Bars, cocktail lounges	20 gal/seat
Caterers	50 gal/100 sq ft floor space
Restaurant, full Service	40 gal/seat
Restaurant, single service articles	20 gal/seat
Restaurant, drive-in	50 gal/car space
Restaurant, carry out only	50 gal/100 sq ft floor space

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Institutions, dining halls	5 gal/meal
Deli	40 gal/100 sq ft floor space
Bakery	10 gal/100 sq ft floor space
Meat department, butcher shop or fish market	75 gal/100 sq ft floor space
Specialty food stand or kiosk	50 gal/100 sq ft floor space
Hotels and Motels	
Hotels, motels and bed & breakfast facilities, without in-room cooking facilities	120 gal/room
Hotels and motels, with in-room cooking facilities	175 gal/room
Resort hotels	200 gal/room
Cottages, cabins	200 gal/unit
Self service laundry facilities	500 gal/machine
Medical, dental, veterinary facilities	
Medical or dental offices	250 gal/practitioner/shift
Veterinary offices (not including boarding)	250 gal/practitioner/shift
Veterinary hospitals, kennels, animal boarding facilities	20 gal/pen, cage, kennel or stall
Hospitals, medical	300 gal/bed
Hospitals, mental	150 gal/bed
Convalescent, nursing, rest homes without laundry facilities	60 gal/bed
Convalescent, nursing, rest homes with laundry facilities	120 gal/bed
Residential care facilities	60 gal/person
Parks, recreation, camp grounds, R-V parks and other outdoor activity facilities	
Campgrounds with comfort station, without water or sewer hookups	75 gal/campsite
Campgrounds with water and sewer hookups	100 gal/campsite
Campground dump station facility	50 gal/space
Construction, hunting or work camps with flush toilets	60 gal/person
Construction, hunting or work camps with chemical or portable toilets	40 gal/person
Parks with restroom facilities	250 gal/plumbing fixture
Summer camps w/out food preparation or laundry facilities	30 gal/person
Summer camps with food preparation and laundry facilities	60 gal/person
Swimming pools, bathhouses and spas	10 gal/person
Public access restrooms	325 gal/plumbing fixture
Schools, preschools and day care	
Day care and preschool facilities	25 gal/person (child & employee)
Schools with cafeteria, gym and showers	15 gal/student
Schools with cafeteria	12 gal/student
Schools without cafeteria, gym or showers	10 gal/student
Boarding schools	60 gal/person (student & employee)
Service stations, car wash facilities	
Service stations, gas stations	250 gal/plumbing fixture
Car wash facilities (if recycling water see Rule .0235)	1200 gal/bay
Sports centers	
Bowling center	50 gal/lane
Fitness, exercise, karate or dance center	50 gal/100 sq ft

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Tennis, racquet ball	50 gal/court
Gymnasium	50 gal/100 sq ft
Golf course with only minimal food service	250 gal/plumbing fixture
Country clubs	60 gal/member or patron
Mini golf, putt-putt	250 gal/plumbing fixture
Go-kart, motocross	250 gal/plumbing fixture
Batting cages, driving ranges	250 gal/plumbing fixture
Marinas without bathhouse	10 gal/slip
Marinas with bathhouse	30 gal/slip
Video game arcades, pool halls	250 gal/plumbing fixture
Stadiums, auditoriums, theaters, community centers	5 gal/seat
Stores, shopping centers, malls and flea markets	
Auto, boat, recreational vehicle dealerships/showrooms with restrooms	125 gal/plumbing fixture
Convenience stores, with food preparation	60 gal/100 sq ft
Convenience stores, without food preparation	250 gal/plumbing fixture
Flea markets 30 gal/stall	
Shopping centers and malls with food service	130 gal/1000 sq ft
Stores and shopping centers without food service	100 gal/1000 sq ft
Transportation terminals – air, bus, train, ferry, port and dock	5 gal/passenger

(d) Design daily flow rates for proposed non-residential developments where the types of use and occupancy are not known shall be designed for a minimum of 880 gallons per acre or the applicant shall specify an anticipated flow based upon anticipated or potential uses.

(e) Conditions applicable to the use of the above design daily flow rates:

(1) For restaurants, convenience stores, service stations and public access restroom facilities, higher design daily flow rates shall be required based on higher expected usage where use is increased because of its proximity to highways, malls, beaches, or other similar high use areas.

(2) Residential property on barrier islands and similar communities located south or east of the Atlantic Intracoastal Waterway used as vacation rental as defined in G.S. 42A-4 shall use 120 gallons per day per habitable room. Habitable room shall mean a room or enclosed floor space used or intended to be used for living or sleeping, excluding kitchens and dining areas, bathrooms, shower rooms, water closet compartments, laundries, pantries, foyers, connecting corridors, closets, and storage spaces.

(f) An adjusted daily sewage flow design rate shall be granted for permitted but not yet tributary connections and future connections tributary to the system upon showing that a sewage system is adequate to meet actual daily wastewater flows from a facility included in Paragraph (b) or (c) of this Rule without causing flow violations at the receiving wastewater treatment plant or capacity related sanitary sewer overflows within the collection system as follows:

(1) Documented, representative data from that facility or a comparable facility shall be submitted by an authorized signing official in accordance with Rule .0106 of this Section to the Division as follows for all flow reduction request:

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- (A) Dates of flow meter calibrations during the time frame evaluated and indication if any adjustments were necessary.
 - (B) A breakdown of the type of connections (e.g. two bedroom units, three bedroom units) and number of customers for each month of submitted data as applicable. Identification of any non-residential connections including subdivision clubhouses/pools, restaurants, schools, churches and businesses. For each non-residential connection, information as identified in Paragraph (c) of this Rule (e.g. 200 seat church, 40 seat restaurant, 35 person pool bathhouse).
 - (C) Owner of the collection system.
 - (D) Age of the collection system.
 - (E) Analysis of inflow and infiltration within the collection system or receiving treatment plant, as applicable.
 - (F) Where a dedicated wastewater treatment plant serves the specific area and is representative of the residential wastewater usage, at least the 12 most recent consecutive monthly average wastewater flow readings and the daily total wastewater flow readings for the highest average wastewater flow month per customers as reported to the Division.
 - (G) Where daily data from a wastewater treatment plant cannot be utilized or is not representative of the project area: at least 12 months worth of monthly average wastewater flows from the receiving treatment plant shall be evaluated to determine the peak sewage month. Daily wastewater flows shall then be taken from a flow meter installed at the most downstream point of the collection area for the peak month selected that is representative of the project area. Justification for the selected placement of the flow meter shall also be provided.
 - (H) An estimated minimum design daily sewage flow rate shall be taken by calculating the numerical average of the top three daily readings for the highest average flow month. The calculations shall also account for seasonal variations, excessive inflow and infiltration, age and suspected meter reading/recording errors.
- (2) The Division shall evaluate all data submitted but shall also consider other factors in granting, with or without adjustment, or denying a flow reduction request including: applicable weather conditions during the data period (i.e. rainy or drought), other historical monitoring data for the particular facility or other similar facilities available to the Division, the general accuracy of monitoring reports and flow meter readings, and facility usage (i.e., resort area).
- (3) Flow increases shall be required if the calculations in Subparagraph (f)(1) of this Rule yield design flows higher than that specified in Paragraphs (b) or (c) of this Rule.
- (4) The applicant/owner shall retain the letter of any approved adjusted daily design flow rate for the life of the facility and shall transfer such letter to any new system owner.

History Note: Authority G.S. 143-215.1; 143-215.3(a)(1); Eff. September 1, 2006.